

****DyLOps Remote Assistance Non-Disclosure Agreement (NDA)****

This Non-Disclosure Agreement ("Agreement") is entered into between the Client ("You") and DyLOps, with respect to any confidential or proprietary information disclosed during a remote support session.

****1. Confidential Information:****

All information, files, settings, and on-screen content visible or shared during the remote session shall be considered confidential.

****2. Use of Information:****

DyLOps agrees not to use any confidential information for any purpose other than the technical support required to resolve the issue(s) presented during the session.

****3. No Retention:****

DyLOps will not retain any personal or sensitive data from the remote session unless explicitly authorized by you in writing.

****4. Security:****

DyLOps will take all reasonable measures to ensure the security and confidentiality of your systems and data during the remote session.

****5. Disclaimer:****

While all care is taken, DyLOps shall not be held liable for any incidental or consequential damages arising from the support session.

This agreement is valid for all remote sessions initiated by or conducted with DyLOps. For any questions, please contact info@dylops.com.

****Client Acknowledgement:****

By proceeding with a remote support session, you acknowledge that you have read, understood, and agree to the terms outlined above.